



SEPARATION (ISOLATION)

ACTIONS TO BE UNDERTAKEN WHEN DEALING WITH SICK GUEST

1. Obtain the guest details (name/organisation)
2. Inform the guest that they will be separated/ isolated due to symptoms.
3. Offer a facemask, if available and if the passenger can tolerate it. If a facemask is not available or cannot be tolerated, ask the passenger to cover their mouth and nose with tissues when coughing or sneezing and stay separated from others.
4. Minimize contact between sick guest and all other guest and direct to predesignated isolation area. The passenger should be separated from others (by a distance of at least 1 meter) and the hotel nurse contacted to assist the guest.
5. If the guest refuses to be separated/isolated, provide them an information poster, advise them that they are displaying coronavirus symptoms and they should seek further medical assistance.
6. Contact the Duty manager and inform them of the guests name, agency and situation. They will then co-ordinate for further actions
7. The duty manager in consultation with the duty nurse shall call the County Covid Response Team to come pick the guest for further analysis and advice

Contacts :Chief Public Health -

Note:

An elevated temperature may indicate fever or other illnesses and not necessarily the presence of COVID-19. It is therefore important that every effort be made to investigate other symptoms such as coughing, difficulty breathing and sore throat as there could be other underlying illnesses such as malaria or typhoid etc.